**BACKGROUND**
Over the past several years California has been experiencing ever increasing wild fires consuming a record breaking amount of land and contributing to hazardous air quality conditions while the wild fires burn. The hazardous air quality may place the participants of our programs at health risks if they are outside partaking in moderate to heavy physical activity.

**AIR QUALITY INDEX**
The following index is provided by the website [https://airnow.gov/](https://airnow.gov/). Air quality can be checked by going to the website and entering your zip code. The website will provide a map of the area, past, current and predicted air quality. We will utilize this site to determine air quality. We will use this source, *along with others* to make closure decisions.

**How to use the index**
When air quality is in the **GREEN** (Good) or **YELLOW** (Moderate) Programs are safe to run. We support outdoor user groups/renters in their decision to cancel their programs if levels are in the YELLOW range.

We will monitor AQI using [www.AirNow.gov](http://www.AirNow.gov), *along with several other sources*. When the AQI is **ORANGE** *(Members of sensitive groups may experience health effects; 101-150)* programs for participants with increased health risks, seniors, and preschool age youth should be rescheduled, moved indoors (if possible) or cancelled. **We will cancel all aquatics programs and close the swim centers at AQI 150**. Wind and ash will also be assessed with the AQI and closures may take place before the index reaches AQI 150 if deemed appropriate by staff.

**Updated 8.25.20**
Walnut Creek Aquatics Air Quality Index Response

When air quality is the **RED, PURPLE** or **MAROON** outdoor programs will be rescheduled until air quality improves or cancelled.

**Closures:** will take place in increments based on programming to give as much notice to patrons and user groups as possible.

At **4:30am** the call will be made to close programming for the 5:30am – 10:00am.
At **9:00am** the call will be made to cancel programming from 10am – 2pm.
At **1:00pm** the call will be made to cancel programming from 2pm through the rest of the evening.

Staff will monitor the AQI throughout the day. Even if there is a decision to reopen for a certain timeslot, staff may close the facility again if AQI rises above 150.

On the weekends if the AQI rises above 150 at any point the facilities will be closed for the day.

**Refunds for Classes, Aquatics Programs, and Facility Rentals**

If programs are running as scheduled or able to be moved indoors, no refunds or credits will be offered for lack of participation due to weather.

If programs are closed/canceled and unable to be rescheduled, participants will receive a prorated credit for pre-paid fees for impacted classes, lap swim reservations, and events for program cancellations due to air quality.

Staff will process refunds within 72 hours. The credit can take 7 - 10 business days after processed by staff to reflect on your account as per merchant services.

**Updated 8.25.20**